



We hope it never rains, but in case it does...

The main concern of the Bourbonnais Township Park District and Kankakee Valley Theatre Association is the safety of our patrons and participants. We reserve the right to cancel an event due to inclement weather or other circumstances which would make the event non-viable.

In the event of a weather-related cancellation, please hold on to your tickets and/or original receipt. Your tickets will be valid for a rescheduled date. If you decide not to attend a rescheduled performance and the show goes on as scheduled, you will not be eligible for refunds or exchanges. We will only issue refunds for an event that has been officially cancelled and not rescheduled. We issue requested refunds to the original purchaser by the original method of payment, except for cash purchases, which will be refunded by check. All refunds will incur a handling fee of \$5.00 per request. All refund claims must be placed within 10 business days from cancellation and will be processed within 10 business days of our receipt of the request.

All ticket holders of a performance that has been officially cancelled and not rescheduled will be given the following options:

DONATE - Show your support for the great work being done by the Bourbonnais Township Park District and Kankakee Valley Theatre Association and donate the value of the tickets back to the Event.

REFUND - If you would prefer to receive a refund of your original ticket price, we are happy to provide you with a refund for the tickets.